

10th November 2025

Initial issuance notification: 10th November 2025

This notification: 2nd Revision

Dear Sir/Madam,

STAKEHOLDER CONSULTATION INVITATION TO COMMENT ON MALAYSIAN SUSTAINABLE PALM OIL (MSPO) ANNUAL SURVEILLANCE AUDIT

We are pleased to invite you to attend and provide comments in the stakeholder consultation meeting.

Heng Seng Rubber Estate Sdn Bhd has applied to Global Gateway Certifications Sdn Bhd to carryout certification activities in accordance with the Malaysian Sustainable Palm Oil (MSPO) standards.

The standards that shall be applied in the assessment are as below;

MS 2530-2-1:2022 : General Principles For Independent Smallholders (Less Than 40.46 hectares)	☐
MS 2530-2-2:2022 : General Principles For Organised Smallholders (Less Than 40.46 hectares)	☐
MS 2530-3-1:2022 : General Principles For Oil Palm Plantations (40.46 hectares to 500 hectares)	☒
MS 2530-3-2:2022 : General Principles For Oil Palm Plantations (More than 500 hectares)	☐
MS 2530-4-1:2022 : General Principles For Palm Oil Mill Including Supply Chain Requirements	☐
MS 2530-4-2:2022 : General Principles For Palm Oil Processing Facilities Including Supply Chain Requirements	☐
MS 2530-4-3:2022 : General Principles For Dealers Including Supply Chain Requirements	☐

As planned, the auditing will be conducted on **1st December 2025 to 2nd December 2025**. Date and time for consultation of interested parties are as follows:

Date : 1st December 2025
Time : 10:00 am to 12:00 pm
Location : Heng Seng Rubber Estate Sdn Bhd,
Bukit Jenun, 06720, Pendang,
Kedah, Malaysia.

Note *: If you are unable to attend the meeting you are most welcome to meet our audit team and convey your comments during any of the audit days.

Applicant	Heng Seng Rubber Estate Sdn Bhd
Contact details	Mr. Chin Sen Kiew Heng Seng Rubber Estate Estate Manager, 09300, Kuala Ketil, Kedah Darul Aman, Malaysia +6017-2466299 hengsegest@hotmail.com



Brief business information of applicant	Heng Seng Rubber Estate Sdn Bhd was established on 16th December 1955 and registered as sendirian berhad on 15th April 1966. Nature of business is cultivation and sale of oil palm fruits which covered an area of 386.54 hectares in Bukit Jenun, Pendang, Kedah Darul Aman. The nearest town is Gurun Town which 10 KM far from the estate.
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Independant Smallholder			
Owned Oil Palm Plantation / Association		GPS reference	
		Longitude	Latitude
Nil		Nil	Nil
Total			Nil

Organised Smallholder			
Owned Oil Palm Plantation / Association		GPS reference	
		Longitude	Latitude
Nil		Nil	Nil
Total			Nil

Oil Palm Plantations			
Owned Oil Palm Plantation / Association		GPS reference	
		Longitude	Latitude
Heng Seng Rubber Estate		E 100.51728	N 5.89636
Total			386.54

Palm Oil Mill						
Name of Palm Oil Mill	Mill Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	CPO	Palm Kernel
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Processing Facilities						
Name of Unit	Unit Capacity	Location	GPS reference		Forecasted Annual output (MT)	
(POM)	MT/Hr	Address	Longitude	Latitude	<Product>	<Product>
Nil	Nil	Nil	Nil	Nil	Nil	Nil

Outsourced Unit(S) For This Assessment				
Name of Facility	Location	GPS reference		Type of activities
	Address	Longitude	Latitude	
Nil	Nil	Nil	Nil	Nil

Dealer				
Name of Dealer	Location	GPS reference		FFB Forecasted Annual output (MT)
	Address	Longitude	Latitude	
Nil	Nil	Nil	Nil	Nil

Stakeholder consultation is one of the most important parts in certification process; during which relevant national, regional as well as local stakeholders are asked to give their views and opinions as to whether the applicant's certification units comply with the requirements of the MSPO's requirements.

We invite all stakeholders to take part in this consultation process as you can make a positive contribution to the certification decision. We invite you to raise any issues, both positive and negative, by sending a written response by mail, fax or by e-mail to our Global Gateway Certifications Sdn Bhd .

For your guidance, you may consider the following points:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.

Please direct your comments to:

Global Gateway Certifications Sdn Bhd
Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687,
E-Mail: admin@ggc.my

Details on the audit team:

Ahmad Syazwan bin Mohd Shahar (Lead Auditor)

Graduated in Applied Chemistry from University Teknologi Mara Shah Alam with more than 10 years of working experiences in a plantation company in Malaysia. Having a skill in Good Milling Practices (GMP). Attended and successfully completed and certified in the MSPO 2530:2013 Auditor course (MPOCC Endorsed) by SGS Malaysia Sdn Bhd in June 2019 and MSPO MS2530:2022 Lead Auditor by MAA Training Academy Plt (MSPO Endorsed) in May 2024, RSPO P&C Lead Auditor by David Ogg & Partners Ltd (RSPO-endorsed) in September 2023, ISO9001:2015 Quality Management System Lead Auditor conducted on December 2023. Also, certified as Competent Person in Schedule Waste and Scrubber Operation. Understanding in Industrial relation and labour law. Attended OSH Act 1994 & Regulations and Factories & Machinery Act 1967 & Regulations Training. Able to speak and understand Bahasa Malaysia and English.

Nur Zafirah binti Zulkifli (Auditor)

Graduated with a Master of Science in Environmental Technology and a Bachelor of Applied Science in Agro Technopreneurship with Honours. Zafirah has over 6 years of working experience in the environmental management and science sector, including 4 years of experience in auditing. She is fully trained in palm oil certification programs such as the Malaysian Sustainable Palm Oil (MSPO) Scheme, the Roundtable Sustainable Palm Oil (RSPO), and the Supply Chain Certification (SCC). She is qualified as an auditor in several certification programs and has been involved in MSPO audits since 2019 and RSPO audits since early 2023. Zafirah has completed and attended various training courses, including the Malaysian Sustainable Palm Oil (MSPO P&C) MS 2530:2013 Auditor Training, MSPO 2530:2022 Lead Auditor Training, IMS Lead Auditor Training by Punyam Academy (endorsed by Exemplar Global), MSPO SCCS Auditor Training, Roundtable Sustainable Palm Oil (RSPO P&C) Lead Auditor Course, Roundtable Sustainable Palm Oil Supply Chain (RSPO SCC) Lead Auditor Course, ISO 9001:2015 & 14001:2015 Auditor/ Lead Auditor Training Course in Integrated Management Systems and SA8000 Introduction and Basic Auditor Training Course with Social Accountability International in May 2025. She is also proficient in both Bahasa Malaysia and English.

*The details of audit team members are subject to change with the equivalent competency and audit team composition.



Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name : _____
Address : _____
E-Mail : _____
Phone Number : _____
Summary of Issue : _____

If you wish your comments to be treated confidentially or remain anonymous, please mark your reply “CONFIDENTIAL”.

We thank you for the participation and feedback.

Yours Sincerely,



Muhd Jamalul Arif bin Hamid
Senior Scheme Manager - MSPO,
Global Gateway Certifications Sdn Bhd

10hb November 2025

Tarikh Notis Awal: 10hb November 2025

Tarikh Notis Ini: Semakan Kedua

Kepada Badan atau Orang Perseorangan yang Berkepentingan,

JEMPUTAN UNTUK MEMBUAT ULASAN BERKENAAN DENGAN PENSIJILAN PIAWAIAN KELESTARIAN MINYAK SAWIT MALAYSIA (MSPO)

Dengan sukacita kami menjemput pihak Tuan/ Puan untuk menghadiri dan memberi komen di sesi rundingan seperti di atas.

Heng Seng Rubber Estate Sdn Bhd telah memohon kepada Global Gateway Certifications Sdn Bhd untuk melaksanakan penilaian pensijilan Piawaian Kelestarian Minyak Sawit Malaysia (MSPO).

Keperluan piawaian yang akan digunapakai semasa proses pensijilan adalah:

MS 2530-2-1:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Kecil (Kurang daripada 40.46 hektar)	☐
MS 2530-2-2:2022: Prinsip-Prinsip Umum Untuk Pengusaha Kebun Teratur (Kurang daripada 40.46 hektar)	☐
MS 2530-3-1:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (40.46 hektar hingga 500 hektar)	☒
MS 2530-3-2:2022: Prinsip-Prinsip Umum Untuk Ladang Sawit (Lebih daripada 500 hektar)	☐
MS 2530-4-1:2022: Prinsip-Prinsip Umum Untuk Kilang Kelapa Sawit Termasuk Keperluan Rantaian Bekalan	☐
MS 2530-4-2:2022: Prinsip-Prinsip Umum Untuk Kemudahan Pemprosesan Minyak Sawit Termasuk Keperluan Rantaian Bekalan	☐
MS 2530-4-3:2022: Prinsip-Prinsip Umum Untuk Peniaga Termasuk Keperluan Rantaian Bekalan	☐

Seperti yang dijadualkan, penilaian pensijilan tersebut akan bermula pada **1hb Disember 2025 hingga 2hb Disember 2025**. Tarikh dan masa bagi perundingan pihak berkepentingan adalah seperti berikut:

Tarikh : 1hb Disember 2025
Masa : 10:00 pagi hingga 12:00 petang
Lokasi : Heng Seng Rubber Estate Sdn Bhd,
Bukit Jenun, 06720, Pendang,
Kedah, Malaysia.

Nota*: Sekiranya pihak Tuan /Puan tidak dapat menghadiri mesyuarat penilaian, pihak Tuan/Puan disarankan untuk bertemu Juruaudit dan memaklumkan sebarang ulasan ketika sesi audit berkenaan berlangsung.

Syarikat Pemohon	Heng Seng Rubber Estate Sdn Bhd
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Butiran Pemohon	Mr. Chin Sen Kiew Heng Seng Rubber Estate Pengurus Ladang, 09300, Kuala Ketil, Kedah Darul Aman, Malaysia +6017-2466299 hengsengest@hotmail.com
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Maklumat ringkas perniagaan pemohon	Heng Seng Rubber Estate Sdn Bhd telah ditubuhkan pada 16hb Disember 1955 dan didaftarkan sebagai sendirian berhad pada 15hb April 1966. Estet ini menjalankan aktiviti perladangan kelapa sawit di Kawasan seluas 386.54 hektar di Bukit Jenun, Pendang, Kedah Darul Aman. Bandar yang terdekat adalah Bandar Gurun, kira-kira 10 KM dari estet.
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Pengusaha Pekebun Kecil			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Pengusaha Kebun Teratur			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Tiada		Tiada	Tiada
Jumlah			Tiada

Ladang Sawit			
Nama Ladang/ Pertubuhan		Rujukan GPS	
		Longitude	Latitude
Heng Seng Rubber Estate		E 100.51728	N 5.89636
Jumlah			386.54

Kilang Kelapa Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
			Longitude	Latitude	CPO	Palm Kernel
(KKS)	MT/Jam	Alamat				
Tiada	Tiada	Tiada	Tiada	Tiada	Tiada	Tiada

Kemudahan Pemprosesan Minyak Sawit						
Nama Kilang Sawit	Kapasiti Kilang	Lokasi	Rujukan GPS		Anggaran Pengeluaran Tahunan (MT)	
(KKS)	MT/Jam	Alamat	Longitude	Latitude	<Produk >	<Produk >
Tiada	Tiada	Tiada	Tiada	Tiada	Tiada	Tiada

Unit Subkontrak Untuk Penilaian Ini				
Nama Fasiliti	Lokasi	Rujukan GPS		Jenis Aktiviti
	Alamat	Longitude	Latitude	
Tiada	Tiada	Tiada	Tiada	Tiada

Peniaga				
Nama Peniaga	Lokasi	Rujukan GPS		Anggaran Pengeluaran BTS Tahunan (MT)
	Alamat	Longitude	Latitude	Tiada
Tiada	Tiada	Tiada	Tiada	

Perundingan dari pihak berkepentingan adalah salah satu aktiviti dalam utama dalam proses pensijilan, di mana semua pihak berkepentingan diminta untuk memberi pandangan yang boleh mempengaruhi keputusan samada keperluan MSPO dipatuhi.

Kami meminta anda mengemukakan sebarang isu, baik positif mahupun negatif melalui surat, fax atau e-mel kepada Global Gateway Certifications Sdn Bhd. Tuan/ Puan boleh menghadiri sesi bersama pihak berkepentingan semasa audit.

Sebagai rujukan, anda boleh mempertimbangkan isu-isu seperti berikut;

- Perlindungan alam sekitar
- Pemulihan kepelbagaian biologi
- Pengwujudan peluang pekerjaan
- Penyediaan perumahan, sanitasi, dan pendidikan sokongan
- Pendekatan syarikat dalam perkembangan masyarakat
- Mengambil bahagian dalam membuat keputusan
- Isu-isu yang lain baik positif atau negatif yang anda fikir relevan kepada penilaian.

Sila hantar pandangan / komen anda kepada:

Global Gateway Certifications Sdn Bhd

Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd,
No.10, Jalan Rasmi 7,
Taman Rasmi Jaya,
68000 Ampang,
Selangor Darul Ehsan,
Malaysia.
Tel: +603 4256 2689
Fax: +603 4256 2687
Email: admin@ggc.my

Maklumat terperinci anggota Juruaudit:

Ahmad Syazwan bin Mohd Shahar (Ketua Juruaudit)

Berkelulusan dalam bidang Kimia Gunaan dari Universiti Teknologi Mara Shah Alam dengan lebih 10 tahun pengalaman bekerja di sebuah syarikat perladangan di Malaysia. Mempunyai kemahiran dalam Amalan Pengilangan Baik (GMP). Menghadiri dan berjaya menamatkan Kursus Juruaudit MSPO 2530: 2013 (MPOCC Disahkan) oleh SGS Malaysia Sdn Bhd pada Jun 2019 dan Kursus Ketua Juruaudit MSPO MS 2530:2022 oleh MAA Training Academy Plt (MSPO Disahkan) pada Mei 2024, Kursus Ketua Juruaudit P&C RSPO oleh David Ogg & Partners Ltd (disahkan oleh RSPO) pada September 2023, Kursus Ketua Juruaudit Sistem Pengurusan Kualiti ISO9001:2015 dijalankan pada Disember 2023. Juga, diperakui sebagai Orang yang Kompeten dalam Operasi Sisa dan Penggosok Jadual. Kefahaman dalam perhubungan perindustrian dan undang-undang buruh. Menghadiri Akta KKP 1994 & Peraturan-Peraturan dan Akta Kilang & Jentera 1967 & Latihan Peraturan. Berkebolehan bertutur dan memahami Bahasa Malaysia dan Bahasa Inggeris.

Nur Zafirah binti Zulkifli (Juruaudit)

Berkelulusan Sarjana Sains dalam Teknologi Alam Sekitar dan Sarjana Muda Sains Gunaan dalam Agro Technopreneurship dengan Kepujian. Zafirah mempunyai lebih 6 tahun pengalaman bekerja dalam sektor pengurusan alam sekitar dan sains, termasuk 4 tahun pengalaman dalam pengauditan. Beliau terlatih sepenuhnya dalam program pensijilan minyak sawit seperti Skim Minyak Sawit Lestari Malaysia (MSPO), Minyak Sawit Lestari Meja Bulat (RSPO), dan Pensijilan Rantaian Bekalan (SCC). Beliau berkecayaan sebagai juruaudit dalam beberapa program pensijilan dan telah terlibat dalam audit MSPO sejak 2019 dan audit RSPO sejak awal 2023. Zafirah telah menamatkan dan menghadiri pelbagai kursus latihan, termasuk Minyak Sawit Lestari Malaysia (MSPO P&C) Latihan Juruaudit MS 2530:2013, Latihan Ketua Juruaudit MSPO 2530:2022, Latihan Ketua Juruaudit IMS oleh Akademi Punyam (disahkan oleh Exemplar Global), Latihan Juruaudit MSPO SCCS, Kursus Ketua Juruaudit Minyak Sawit Lestari Meja Bulat (RSPO P&C), Kursus Ketua Juruaudit Rantaian Bekalan Minyak Sawit Lestari Meja Bulat (RSPO SCC), Kursus Latihan Juruaudit/ Ketua Juruaudit ISO 9001:2015 & 14001:2015 dalam Sistem Pengurusan Bersepadu dan Kursus Pengenalan SA8000 dan Latihan Juruaudit Asas dengan Social Accountability International Antarabangsa pada Mei 2025. Dia juga mahir dalam kedua-dua Bahasa Malaysia dan Bahasa Inggeris.

*Butiran ahli pasukan audit tertakluk kepada perubahan dengan kecekapan yang setara dan komposisi pasukan audit.



Komen yang diterima dalam tempoh 30 hari daripada tarikh surat ini akan dipertimbangkan. Sila sertakan maklumat bertulis dalam format berikut untuk kami menghubungi anda (jika perlu) untuk mendapat penjelasan terperinci mengenai isu-isu yang dibangkitkan.

Nama : _____
Alamat : _____
E-mel : _____
Nombor Telefon : _____
Ringkasan Isu : _____

Jika komen anda ingin dirahsiakan, sila tanda perkataan “SULIT” di penjuru atas borang tersebut.

Sekian, terima kasih.

Yang benar,



Muhd Jamalul Arif bin Hamid
Pengurus Skim - MSPO,
Global Gateway Certifications Sdn Bhd