

# GLOBAL GATEWAY CERTIFICATIONS


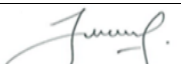
## MALAYSIAN SUSTAINABLE PALM OIL (MSPO)


### CERTIFICATION AUDIT REPORT

#### Part 2: General Principles for Independent Smallholders

Malaysian Palm Oil Board  
Sustainable Palm Oil Cluster T2 Hulu Terengganu

**MAIN ASSESSMENT**  
23<sup>th</sup> – 25<sup>th</sup> October 2017

Revision History					
Rev	Date	Description	Performed by	Role	Signature
A	10/12/18	Issued as Draft Report	Muhd Jamalul Arif	Lead Auditor	
B	17/1/19	Incorporated Peer Review Comments and Issued for Final Report	Muhd Jamalul Arif	Lead Auditor	

Acknowledgment by MPOB Hulu Terengganu					
Rev	Date	Description	Management Representative	Role	Signature
B	17/1/19	Acceptance of the contents	Muhamad Fariol	Group Manager	

#### **Declaration**

The auditor(s) has (had) no personal, business or other ties to the client and the assessment is carried out objectively and independently.

WITH INTEGRITY WE SERVE



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## Table of Contents

<b>SECTION I : PUBLIC SUMMARY REPORT .....</b>	<b>3</b>
1.1 Certification Scope .....	3
1.2 Company details and Contact information.....	3
1.3 Certification Unit.....	4
1.4 Map Showing Geographical Location .....	9
1.5 Production Area, Actual and Projected FFB Production (MT) .....	11
1.6 Certificate Details.....	12
1.7 Qualification of the Lead Assessor and Assessment Team.....	13
1.8 Audit Methodology.....	14
1.9 Audit Plan Information .....	14
1.10 Audit Result Summary Findings.....	15
1.11 Stakeholder Consultation.....	15
1.12 Recommendation.....	17
1.13 Date of Next Surveillance Audit.....	17
1.14 Confidentiality .....	17
1.15 Abbreviations Used .....	17
<b>SECTION II : ASSESSMENT FINDINGS BY PRINCIPLES AND CRITERIA .....</b>	<b>19</b>
2.1 Principle 1 : Management commitment and responsibility.....	19
2.2 Principle 2 : Transparency .....	19
2.3 Principle 3 : Compliance to legal requirements.....	19
2.4 Principle 4 : Social responsibility, health, safety and employment condition .....	19
2.5 Principle 5 : Environment, natural resources, biodiversity, and ecosystem services.....	19
2.6 Principle 6 : Best practices.....	19
2.7 Principle 7 : Development of new planting.....	19
2.8 Details of Audit Findings.....	19

Note: Section II of this report contain confidential information and been protected from public disclosure.



## SECTION I : PUBLIC SUMMARY REPORT

### 1.1 Certification Scope

**Global Gateway Certifications Sdn. Bhd. (GGC)** has conducted the Certification Assessment of Sustainable Palm Oil Cluster (SPOC) Hulu Terengganu (T2) located in Terengganu. There are 50 numbers of smallholders in this certification unit. The smallholder's estate areas are scattered between Dungun and Kuala Berang. The plantations are being managed by MPOB Hulu Paka Branch.

During this Main Assessment (Stage 2) Audit, the audit team briefed by Group Manager and his team, of the supply base disposition. At this moment, SPOC Hulu Terengganu (T2) has 50 smallholders totalling of 102.0468 Hectare.

The formula for calculating sample size of the audit is explained in the risk classification determination as per Malaysian Sustainable Palm Oil (MSPO) Risk Management (Doc No: MPOB/MSPO/RMP/06 dated 19 Nov 2013). Thus, 13 smallholders were sampled for documentation verification and site visit.

This assessment was conducted onsite from **23<sup>rd</sup> October 2018 – 25<sup>th</sup> October 2018** by 3 auditors to assess the compliance of the certification unit against the **MS 2530-2:2013 Malaysian Sustainable Palm Oil (MSPO) Part 2: General principles for Independent Smallholders and MSPO Guidance - Part 2\_Edited Version (100114)**. Prior to that, public statement for stakeholder announcement for SPOC T2 Hulu Terengganu, Terengganu was available in GGC website dated on 13/1/2019 3.30PM <https://www.ggc.my/index.php?task=public>

As per the MSPO System Document's requirements, GGC already conducted Stage 1 Audit on 14<sup>th</sup> August 2018.

The scope of certification is **"Management of Sustainable Oil Palm Plantations from Cultivation, Planting and Production of Fresh Fruit Bunches"**.

### 1.2 Company details and Contact information

<b>Company Name</b>	Malaysia Palm Oil Board (MPOB)
<b>Business Address</b>	Malaysia Palm Oil Board (MPOB), SPOC
<b>Contact Person</b>	Mr. Muhamad Fariol Azahar (Group Manager)
<b>Office Telephone</b>	+018 2764588
<b>E-Mail</b>	<a href="mailto:fariol@mpob.gov.my">fariol@mpob.gov.my</a>

### 1.3 Certification Unit

**Name of the Certification Unit** Sustainable Palm Oil Cluster (SPOC) T2 Hulu Terengganu, Terengganu.

**Site Address** Malaysia Palm Oil Board (MPOB), T2 SPOC Hulu Terengganu, Stesen Penyelidikan MPOB Hulu Paka, Lot 2074, Bandar Ketengah Jaya, Karung Berkunci No. 4, 23300 Bandar Ketengah Jaya, Terengganu, Malaysia.

**GPS Reference of the site office** **Longitude** 103.3208128

**Latitude** 4.5754649

**Others Sustainability Certification** Nil

#### Member Site Details

No.	Name	Lot No.	Latitude/Longitude	Address
1	ROZALI BIN ENDUT	2055	5.1702510,103.0130720	HULU TELEMONG
2	SITI AMINAH BINTI ABDULLAH	2283	5 09'02.141"N 102 58'43.700" E	TELEMONG
3	RASHID BIN BUSU	PT 8055	5.1639850, 103.0055770	TELEMONG
4	MD. SHARIF BIN BUSU	6868	5.1638820, 103.0053320	TELEMONG
5	CHE WAN CHIK BIN CHE WAN ABDULLAH	1530	5.1379500, 102.9776050	TELEMONG
6	AB RANI BIN MUBING	3119	5.1285920, 102.9837640	TELEMONG
7	HARUN BIN AHMAD	2280	5.1507060, 102.9788490	TELEMONG
8	MOHAMAD BIN SALLEH	9027	5.1466200, 102.9843290	TELEMONG
9	MOHD JAHIS BIN MOHD SAID	4278	5.1641300, 103.0017920	TELEMONG
10	HASSAN BIN ABDULLAH	1967,2205 & 489	5.1364100, 102.9763740	TELEMONG
11	PATIMAH BINTI HAMID	1990	5.151900, 102.9797810	TELEMONG
12	NGAH @ FATIMAH BNITI ENDUT	7596 & 7597	5.1678430, 103.0078400	HULU TELEMONG
13	ZAHARAH BINTI MOHD	15161	5.1636770, 103.0088410	TELEMONG
14	MUSTAFA BIN ISMAIL	1658	5.1509500, 102.9815340	TELEMONG
15	NUR ZURAINI BINTI HARUN	10048 & 557	5 09'43.671"N 103 00'35.936"E	TELEMONG
16	MOHD YUSOF BIN MUSTAFFA	15487	5 09'10.6"N 103 00'05.0"E	TELEMONG



17	YUSOF BIN SULONG	PT 1975	5.1408940, 102.9799190	TELEMONG
18	FARINUM BINTI MUDA	2557	5.1506360, 102.9822450	TELEMONG
19	ZAINUN BIN ABDULLAH	3338	5.1537890, 102.9809660	TELEMONG
20	KHADIJAH BINTI HUSIN	1972	5.1420710, 102.9820920	TELEMONG
21	AHMAD BIN ALI	HSM 2030	5.1410970, 102.9812920	TELEMONG
22	MUSA BIN SAID	2253	5.1391560, 102.9785240	KUALA BERANG
23	ABDUL MANAT BIN IBRAHIM	6867	5.1637240, 103.0090480	HULU TELEMONG
24	GHAZALI BIN MAT	964 & 965	5.090242, 102.920443	KUALA BERANG
25	MUHAMMAD SUHAINI BIN GHAZALI	1767	102 55,20.789 5 05,31.976	KUALA BERANG
26	RAMLE BIN ALI		5.0786060, 102.9371580	KUALA BERANG
27	SYAIFFUL BIN ISMAIL	LOT 15487	5.0909570, 102.9855630	KUALA BERANG
28	MD. JUSOH BIN MOHAMAD	LOT 3176	5.0983600, 102.9856390	KUALA BERANG
29	ABDUL RAHMAN BIN MAMAT	964 & 965	5.078860,102.974828	KUALA BERANG
30	HARON BIN AWANG	5678	5.078844,102.962359	KUALA BERANG
31	AISHAH BINTI HOSIN	LOT 6868	5.0761380, 102.9706020	KUALA BERANG
32	A. RAHMAN BIN MOHD	LOT 2673	5.0735950, 102.9755110	KUALA BERANG
33	ALI BIN ADAM	LOT 857	5.1250280, 102.9390680	KUALA BERANG
34	ADAM BIN KADIR	LOT 5417	5.128918, 102.9367308	KUALA BERANG
35	TUAN AHMAD BIN TUAN ABDULLAH	7597	5.1012970, 102.9423040	KUALA BERANG
36	ABD MANAN BIN HITAM	15161	5.0791630, 102.9292140	KUALA BERANG
37	ROZALI BIN CHE LONG	2283	5.0904760, 102.9186020	KUALA BERANG
38	SAUTI BIN MUHAMMAD NOR	539	5.0683300, 102.9620400	KUALA BERANG
39	ABD SAMAT BIN AHMAD	2545	5.089281 102.918280	KUALA BERANG
40	ZAKARIA BIN OTHMAN	2451	5.090863, 102.919053	KUALA BERANG
41	A. AZIZ BIN AHMAD	LOT 1769	5.093214, 102.915748	KUALA BERANG
42	A. RANI BIN MAMAT	LOT 1187	5.093599, 102.913302	HULU BERANG
43	AZIZ BIN OTHMAN	LOT 2446	5.093342, 102.907208	KUALA BERANG
44	ALI BIN SULONG	LOT 2253	5.096548, 102.907294	KUALA BERANG
45	KINANA BIN MUHAMAD	LOT 1685	5.100985, 102.910483	KUALA BERANG
46	CHE OSMAN BIN EMBONG	PT 13721	5.101712, 102.913917	KUALA BERANG
47	HALIM BIN ISMAIL	LOT 1311	5.089999, 102.908037	KUALA BERANG
48	TAJOR NOR AMARAM BIN HASSAN	LOT 410	5.09267, 102.907436	KUALA BERANG
49	ABDULLAH BIN	71295	5.1393780, 102.9640680	TELEMONG



	MOHAMAD			
50	SULONG BIN MOHAMAD	71296	5.1397450, 102.9641600	TELEMONG

### MPOB License Information

No	Name of Member	Licence Number	Expiry Date	Scope Activity
1	ROZALI BIN ENDUT	514977301000	31/12/2023	MENJUAL DAN MENGALIH
2	SITI AMINAH BINTI ABDULLAH	588419801000	30/9/2022	MENJUAL DAN MENGALIH
3	RASHID BIN BUSU	539317801000	31/3/2020	MENJUAL DAN MENGALIH
4	MD. SHARIF BIN BUSU	240273301000	31/8/2021	MENJUAL DAN MENGALIH
5	CHE WAN CHIK BIN CHE WAN ABDULLAH	471981401000	30/6/2021	MENJUAL DAN MENGALIH
6	AB RANI BIN MUBING	482443001000	31/1/2022	MENJUAL DAN MENGALIH
7	HARUN BIN AHMAD	578953501000	31/3/2022	MENJUAL DAN MENGALIH
8	MOHAMAD BIN SALLEH	240664001000	30/9/2019	MENJUAL DAN MENGALIH
9	MOHD JAHIS BIN MOHD SAID	539311901000	31/3/2020	MENJUAL DAN MENGALIH
10	HASSAN BIN ABDULLAH	240255501000	31/8/2021	MENJUAL DAN MENGALIH
11	PATIMAH BINTI HAMID	434955301000	31/5/2019	MENJUAL DAN MENGALIH
12	NGAH @ FATIMAH BNITI ENDUT	240243101000	31/3/2022	MENJUAL DAN MENGALIH
13	ZAHARAH BINTI MOHD	539333001000	31/3/2020	MENJUAL DAN MENGALIH
14	MUSTAFA BIN ISMAIL	434961801000	31/5/2019	MENJUAL DAN MENGALIH
15	NUR ZURAINI BINTI HARUN	588421001000	30/9/2022	MENJUAL DAN MENGALIH
16	MOHD YUSOF BIN MUSTAFFA	539346101000	31/3/2020	MENJUAL DAN MENGALIH
17	YUSOF BIN SULONG	434658901000	31/3/2023	MENJUAL DAN MENGALIH
18	FARINUM BINTI MUDA	550601101000	31/8/2020	MENJUAL DAN MENGALIH
19	ZAINUN BIN ABDULLAH	439297101000	31/8/2019	MENJUAL DAN MENGALIH
20	KHADIJAH BINTI HUSIN	539308901000	31/3/2023	MENJUAL DAN MENGALIH
21	AHMAD BIN ALI	434662701000	31/5/2019	MENJUAL DAN MENGALIH



22	MUSA BIN SAID	240232601000	31/8/2021	MENJUAL MENGALIH	DAN
23	ABDUL MANAT BIN IBRAHIM	539358501000	31/3/2020	MENJUAL MENGALIH	DAN
24	GHAZALI BIN MAT	482407301000	31/3/2023	MENJUAL MENGALIH	DAN
25	MUHAMMAD SUHAINI BIN GHAZALI	482358101000	31/12/2021	MENJUAL MENGALIH	DAN
26	RAMLE BIN ALI	598556301000	30/4/2023	MENJUAL MENGALIH	DAN
27	SYAIFFUL BIN ISMAIL	596758101000	28/2/2023	MENJUAL MENGALIH	DAN
28	MD. JUSOH BIN MOHAMAD	536500001000	28/2/2020	MENJUAL MENGALIH	DAN
29	ABDUL RAHMAN BIN MAMAT	598342101000	31/3/2023	MENJUAL MENGALIH	DAN
30	HARON BIN AWANG	240643701000	30/9/2019	MENJUAL MENGALIH	DAN
31	AISHAH BINTI HOSIN	721278001011	30/9/2023	MENJUAL MENGALIH	DAN
32	A. RAHMAN BIN MOHD	597096501000	31/3/2023	MENJUAL MENGALIH	DAN
33	ALI BIN ADAM	747573001011	31/1/2024	MENJUAL MENGALIH	DAN
34	ADAM BIN KADIR	539343701000	31/3/2020	MENJUAL MENGALIH	DAN
35	TUAN AHMAD BIN TUAN ABDULLAH	539329101000	31/3/2020	MENJUAL MENGALIH	DAN
36	ABD MANAN BIN HITAM	435911701000	31/5/2019	MENJUAL MENGALIH	DAN
37	ROZALI BIN CHE LONG	502625601000	30/9/2023	MENJUAL MENGALIH	DAN
38	SAUTI BIN MUHAMMAD NOR	539322401000	31/3/2020	MENJUAL MENGALIH	DAN
39	ABD SAMAT BIN AHMAD	434960001000	31/5/2019	MENJUAL MENGALIH	DAN
40	ZAKARIA BIN OTHMAN	598347101000	31/3/2023	MENJUAL MENGALIH	DAN
41	A. AZIZ BIN AHMAD	596516301000	28/2/2023	MENJUAL MENGALIH	DAN
42	A. RANI BIN MAMAT	4136787401000	31/5/2019	MENJUAL MENGALIH	DAN
43	AZIZ BIN OTHMAN	539332101000	31/3/2020	MENJUAL MENGALIH	DAN
44	ALI BIN SULONG	539339901000	31/3/2020	MENJUAL MENGALIH	DAN
45	KINANA BIN MUHAMAD	588420101000	30/9/2022	MENJUAL MENGALIH	DAN
46	CHE OSMAN BIN EMBONG	240256301000	31/8/2021	MENJUAL MENGALIH	DAN
47	HALIM BIN ISMAIL	539323201000	31/3/2020	MENJUAL MENGALIH	DAN

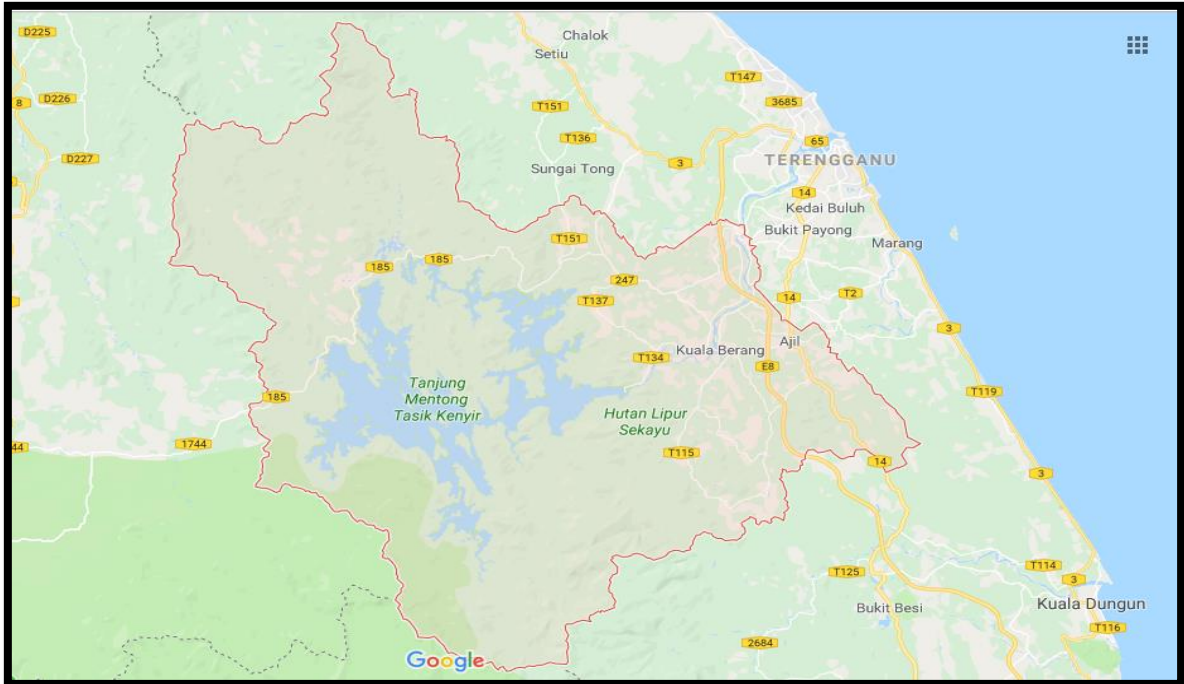


48	TAJOR NOR AMARAM BIN HASSAN	434959601000	31/5/2019	MENJUAL MENGALIH	DAN
49	ABDULLAH BIN MOHAMAD	533078801000	31/12/2019	MENJUAL MENGALIH	DAN
50	SULONG BIN MOHAMAD	240449301000	31/12/2021	MENJUAL MENGALIH	DAN

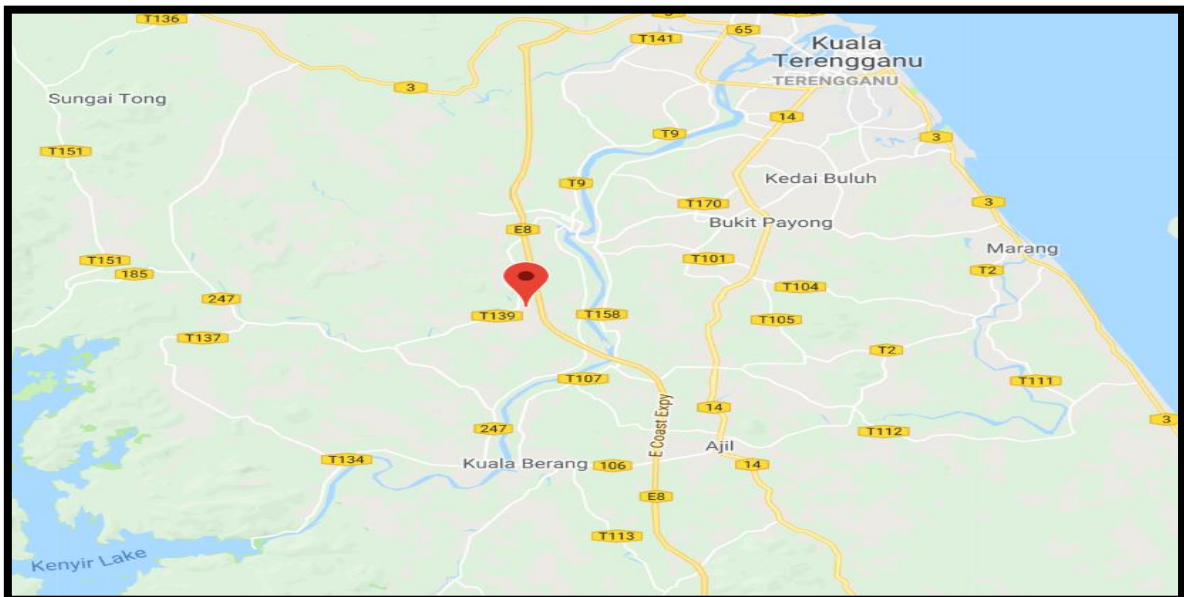


## 1.4 Map Showing Geographical Location

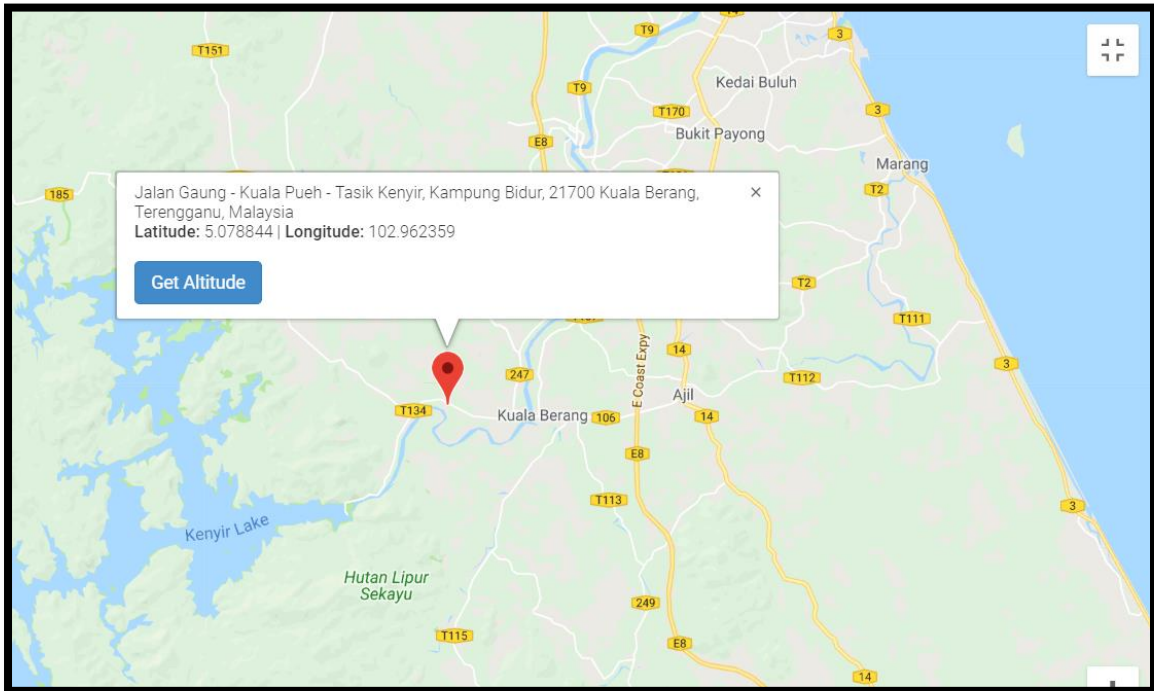
### a) Hulu Terengganu District Map



### b) Hulu Telemong / Telemong sites



**c) Kuala Berang sites**



**1.5 Production Area, Actual and Projected FFB Production (MT)****Producer Group** T2 SPOC Hulu Terengganu**Total Production area (ha)** 102.0468 Ha

No.	Name	Certified Area (Ha)	Year Planted
1	ROZALI BIN ENDUT	2.2210	2003
2	SITI AMINAH BINTI ABDULLAH	0.8034	2011
3	RASHID BIN BUSU	1.1146	2009
4	MD. SHARIF BIN BUSU	1.4180	2000
5	CHE WAN CHIK BIN CHE WAN ABDULLAH	1.6300	2012
6	AB RANI BIN MUBING	3.3010	2003
7	HARUN BIN AHMAD	1.1150	2008
8	MOHAMAD BIN SALLEH	2.0420	1999
9	MOHD JAHIS BIN MOHD SAID	0.5220	2007
10	HASSAN BIN ABDULLAH	2.6662	2000
11	PATIMAH BINTI HAMID	2.7500	2010
12	NGAH @ FATIMAH BNITI ENDUT	0.9255	1999
13	ZAHARAH BINTI MOHD	0.9700	2006
14	MUSTAFA BIN ISMAIL	2.4415	2012
15	NUR ZURAINI BINTI HARUN	1.1660	2012
16	MOHD YUSOF BIN MUSTAFFA	2.4300	2010
17	YUSOF BIN SULONG	2.4800	2010
18	FARINUM BINTI MUDA	1.5080	2011
19	ZAINUN BIN ABDULLAH	3.5600	2012
20	KHADIJAH BINTI HUSIN	2.2420	2010
21	AHMAD BIN ALI	2.5800	2011
22	MUSA BIN SAID	2.3200	2011
23	ABDUL MANAT BIN IBRAHIM	0.8000	2013
24	GHAZALI BIN MAT	1.9057	2010
25	MUHAMMAD SUHAINI BIN GHAZALI	2.6620	2015
26	RAMLE BIN ALI	2.3400	2014
27	SYAIFFUL BIN ISMAIL	2.5250	2000
28	MD. JUSOH BIN MOHAMAD	3.1200	2005
29	ABDUL RAHMAN BIN MAMAT	1.4840	2010
30	HARON BIN AWANG	3.2019	2012
31	AISHAH BINTI HOSIN	2.2687	2014
32	A. RAHMAN BIN MOHD	0.3145	1999
33	ALI BIN ADAM	2.0000	2009
34	ADAM BIN KADIR	2.4280	1998
35	TUAN AHMAD BIN TUAN ABDULLAH	2.7300	2008



36	ABD MANAN BIN HITAM	3.6200	2006
37	ROZALI BIN CHE LONG	2.5669	2013
38	SAUTI BIN MUHAMMAD NOR	2.4300	2009
39	ABD SAMAT BIN AHMAD	2.4783	2011
40	ZAKARIA BIN OTHMAN	1.8900	2008
41	A. AZIZ BIN AHMAD	1.7275	2008
42	A. RANI BIN MAMAT	2.6746	2012
43	AZIZ BIN OTHMAN	0.7441	2006
44	ALI BIN SULONG	1.6111	2010
45	KINANA BIN MUHAMAD	0.8122	2009
46	CHE OSMAN BIN EMBONG	2.4700	2010
47	HALIM BIN ISMAIL	2.6066	2008
48	TAJOR NOR AMARAM BIN HASSAN	2.6195	2007
49	ABDULLAH BIN MOHAMAD	2.2100	2016
50	SULONG BIN MOHAMAD	1.6000	2017

Last Year FFB Projection (MT)	Actual FFB Production (MT)	Projected FFB Production (MT)
N/A	962.88	1000

## 1.6 Certificate Details

### Certification body

Global Gateway Certifications Sdn. Bhd.,  
No. 10 Jalan Rasmi 7, Taman Rasmi Jaya,  
68000 Ampang,  
Selangor Darul Ehsan, Malaysia.  
Tel.: +603 4256 2689; Fax: +603 4256 2687  
Website: [www.ggc.my](http://www.ggc.my)

### Assessment standard

MS 2530-2:2013 Malaysian Sustainable Palm Oil (MSPO) Part 2:  
General Principles for Independent Smallholders and MSPO  
Guidance - Part 2\_Edited Version (100114)

### Certificate number

To be advised

### Initial certificate issued date

To be advised

### Certificate expiry date

To be advised

### Stage 1 assessment date

14 August 2018

**Stage 2 / Main Assessment** 23 – 25 October 2018

**Annual Surveillance 1 [ASA 1]** November 2019

**Annual Surveillance 2 [ASA 2]** November 2020

**Annual Surveillance 3 [ASA 3]** November 2021

**Annual Surveillance 4 [ASA 4]** November 2022

## 1.7 Qualification of the Lead Assessor and Assessment Team

### Lead Auditor

**Name:** **Muhd Jamalul Arif Bin Hamid**

Graduated in Plantation Management and Cargo Surveying from local university. Experience in auditing since 2011 in RSPO P&C, SCCS, ISCC, MSPO, SMETA, GMP B2 & B3, ESCAS Animal Welfare and Global Gap standards. Working experience in handling Q&Q cargo survey for agricultural products in bulks such Palm Oil, Soybean, Sugar etc.

Completed ISO 9001:2008 Lead auditor in 2011, trained in ISO 19011 & 17021 requirements in 2014. Also, completed and certified MSPO Auditor course in 2014 (3rd Batch) held by MPOB. Involved in MSPO assessment since 2014. Member of GGC MSPO audit team.

Involved in audits for MSPO in more than 50 Man-days in various companies. Also auditing experience with equivalent standard RSPO P&C and SCCS conducted in Malaysia, Indonesia, Colombia, Ivory Coast, Papua New Guinea and middle east country. Able to speak and understand Bahasa Malaysia and English.

During this assessment, he assessed on the aspect of Management Responsibility, Transparency and Stakeholder's Consultation. He is able to speak and understand Bahasa Malaysia and English.

### Auditor

**Name:** **Ismadi bin Hj. Ismail**

He holds Diploma in Planting Industry Management from MARA Institute of Technology, Kuantan Pahang. 24 years of working experiences with various plantation companies and skills in Best Agriculture Practices (GAP) for plantation. Fully trained in CoP, MSPO and OSHAS. Qualified as Lead Auditor/Auditor for MSPO and CoP. Involved in MSPO assessment since 2017. Completed and certified MSPO Auditor course in 2017 held by SGS (M) Sdn Bhd and ISO 9001:2015 lead auditor course by TOMC. Member of GGC MSPO audit team.

During this assessment, he assessed on the aspect of Environmental issue, Safety and Health, Employment Condition, Social and workers welfare. Able to speak and understand Bahasa Malaysia and English.

## Auditor

**Name:** **Hj. Ahmad Bin Sukiman**

He holds MSc Plantation Management from Universiti Putra Malaysia (UPM). Above 30 years of working experiences with various plantation companies and skills in Best Agriculture Practices (GAP) for plantation. Fully trained in MSPO and qualified as Lead Auditor/Auditor for MSPO. Involved in MSPO assessment since 2015. Completed and certified MSPO Auditor course in 2015 held by DQS Certification (M) Sdn Bhd and ISO 9001:2015 lead auditor course by TOMC. Member of GGC MSPO audit team. Able to speak and understand Bahasa Malaysia and English.

During this assessment, he assessed on the aspect of Legal and Best Practices. He is able to speak and understand Bahasa Malaysia and English.

## 1.8 Audit Methodology

The audit was conducted based on sampling following the method as specified in the MSPO requirements (MSPO-Questionnaire Self-Assessment – RA). The sampling was calculated and determined prior to the audit assessment.

The assessment activities include of documents review and site inspection. The documents that had been reviewed among others were company policy, internal procedures, management system procedures, waste management procedures, legal documents etc. Significant issues that would impact to the environmental and social were also been verified.

The methodology for collection of objective evidence was established during physical site inspections, observation of tasks and processes, interviews of stakeholders, interview of officers, review of documents and data. Checklists and questionnaires were used to guide the collection of information and the comments made by external stakeholders were also been taken into consideration in this assessment.

Appendix A (Audit Plan) details the actual assessment plan. Stakeholders were consulted randomly during the assessment to obtain feedback on the management compliance and performance (Appendix C) of MSPO.

## 1.9 Audit Plan Information

<b>Audit Date</b>	23rd October 2018 – 25th October 2018
<b>Name of site(s) visited</b>	T2 SPOC Hulu Terengganu
<b>Total number of man-days spent</b>	9 man-days



**1.10 Audit Result Summary Findings**

Category	Numbers	Status (Closed/Open/Not Applicable/No Action Requires)
Major Nonconformities	2	Closed
Minor Nonconformities	4	Will be verified during next surveillance
Area of Concern	2	N/A
Noteworthy /Positive Comments		

**1.11 Stakeholder Consultation**

In this stakeholders meeting, external and internal stakeholders were presented which came from local communities, NGO, government agencies, workers and etc. In overall, there are lots of positive issues highlighted by the stakeholders during the meeting. There are tremendous improvements either from environmental, social and safety aspect. There are also positive statements given by the participants required aspects in MSPO especially in social aspect. These statements were accepted by the management representative as a good feedback and will do the necessary.

The details are as per table below,

No	Stakeholders Name	Subject raised / Identified Risk	Company response and proposed action to be taken. [What we did]	Assessment team findings [Outcome]
1.	Independent Smallholders A	<ul style="list-style-type: none"> <li>• He has good understanding about MSPO.</li> <li>• PPE will be given by MPOB HQ – free.</li> <li>• They were treated equally with no discrimination based on race, gender, religion, political affiliation, nationality, social origin or other distinguishing characteristics and shall not engage in or support discriminatory practices in line with national aspiration.</li> </ul>	No action requires	Positive findings
2.	Independent Smallholders B	<ul style="list-style-type: none"> <li>• Good understanding about MSPO.</li> <li>• She is very happy with the MPOB management</li> </ul>	No action requires	Positive findings

3.	Independent Smallholders C	<ul style="list-style-type: none"> <li>• She was satisfied with the MPOB management.</li> <li>• MPOB treated equally among all different race, gender, religion, political affiliation and etc.</li> </ul>	No action requires	Positive findings
4.	Independent Smallholders D	<ul style="list-style-type: none"> <li>• The MPOB management has provided assistance such as provided advisory and training.</li> <li>• Good relationship with the MPOB management.</li> </ul>	No action requires	Positive findings
5.	Independent Smallholders E	<ul style="list-style-type: none"> <li>• He has good understanding about MSPO.</li> <li>• No other issues raised.</li> </ul>	No action requires	Positive findings
6.	Independent Smallholders F	<ul style="list-style-type: none"> <li>• He was not aware of complaints or suggestions procedure</li> <li>• He also, not aware that the forms are made available in the MPOB premise.</li> </ul>	Group Manager will continue provide and give the briefing to the all independent smallholders	Will review by next surveillance audit
7.	Independent Smallholders G	<ul style="list-style-type: none"> <li>• PPE will be given by MPOB HQ – free.</li> <li>• Permanent signages of his block will provide by MPOB HQ – free.</li> </ul>	Group Manager will follow up with MPOB HQ	Will review by next surveillance audit
8.	Independent Smallholders H	<ul style="list-style-type: none"> <li>• She was not aware of complaints or suggestions procedure</li> <li>• She also, not aware that the forms are made available in the MPOB premise.</li> </ul>	Group Manager will continue provide and give the briefing to the all independent smallholders	Will review by next surveillance audit
9	Independent Smallholders I	<ul style="list-style-type: none"> <li>• He has good relationship with the MPOB management.</li> <li>• The MPOB management will provide assistance whenever they requested</li> </ul>	No action requires	Positive findings



## 1.12 Recommendation

The company has established Sustainability Manual for policy, objectives and procedures that define an effective system for the administration and control of sustainability management system throughout all operation activities of SPOC Hulu Terengganu (T2) Terengganu. Group Manager is in charge and ensures that facility and his subordinates comply with the requirements and procedures stated in this manual.

The management is committed to comply with MSPO system by giving awareness training to all personnel involved in this standard to make them understand the procedures and implementation of the standard. The smallholders are aware of the requirements of MSPO. There was no complaint or feedback received during this Main Assessment Audit.

This report will be internally reviewed prior to certification decision by GGC and externally peer reviewed by MPOB panel reviewers. During this Main Assessment (Stage 2) Audit MS 2530-2:2013 Malaysian Sustainable Palm Oil (MSPO) Part 2: General Principles for Independent Smallholders and MSPO Guidance - Part 2\_Edited Version (100114), 2 major non-conformities, 4 minor non conformity and 2 area to concern has been raised to the facilities that being audited. Please refer to part 3.2, non-conformity table for details. The major non-compliances were closed on 6<sup>th</sup> December 2018 after submission of corrective action by the Group Manager. The verification audit assessment carry out is evident and therefore this major non-compliances are closed.

Since the audit objectives as mentioned in the audit plan have been achieved and assessment resulted with closed the major non-conformity findings. Therefore, the Lead Auditor recommends to award the certificate of **MS 2530-2:2013 Malaysian Sustainable Palm Oil (MSPO) Part 2: General Principles for Independent Smallholders** and MSPO Guidance - Part 2\_Edited Version (100114) to SPOC Hulu Terengganu (T2) Terengganu.

## 1.13 Date of Next Surveillance Audit

The first annual surveillance assessment visit will be scheduled after 12 months of the MSPO Certificate being issued.

## 1.14 Confidentiality

GGC auditors will not discuss or reveal any of the confidential information seen during the audit to any third party. Any public summary of the main assessment will be approved by the client prior to publication.

## 1.15 Abbreviations Used

BOD	Biological Oxygen Demand
CHRA	Chemical Health & Risk Assessment
CIP	Continuous Improvement Plan
COD	Chemical Oxygen Demand
CoP	Code of Practise
CSPO	Certified Sustainable Palm Oil
CPO	Crude Palm Oil
CSPK	Certified Sustainable Palm Kernel
DOE	Department of Environmental

DOSH	Department of Occupational Safety and Health Malaysia
EIA	Environmental Impact Assessment
EMP	Environmental Management Plan
FFB	Fresh Fruit Bunch
FGS	Finished Good Stock
GAP	Good Agriculture Practise
GHG	Greenhouse Gas
GGC	Global Gateway Certifications Sdn Bhd
HIRARC	Hazard Identification, Risk Assessment and Risk Control
ISCC	International Sustainability & Carbon Certification
IPM	Integrated Pest Management
MPOB	Malaysian Palm Oil Board
MPOCC	Malaysian Palm Oil Certification Council
MSPO	Malaysian Sustainable Palm Oil
NCR	Non-Conformance Report
NGO	Non-Government Organization
OHS	Occupational Health & Safety
OHSAS	Occupational Health and Safety Assessment Series
PK	Palm Kernel
POM	Palm Oil Mill
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RSPO	Roundtable on Sustainable Palm Oil
SEIA	Social Environmental Impact Assessment
SOP	Standard Operating
SPO	Sludge Palm Oil
SPOC	Sustainable Palm Oil Cluster

